## Dear Owners

I regret to inform you that we have had several new problems occur over the last 36 hours in our waterscape.

First, there is a significant irrigation water line break that resulted in excess water flowing into the waterscape which created an overflow situation. We have turned the faulty irrigation water line off and repairs will commence this week.

Second, the waterscape pump/motor #3 (closest to Oakmont) broke down and that is why the waterscape feature isn't working at this time. There is an interdependency between this motor replacement and the irrigation water line break as they are in the same zone. Both need to be repaired before we can get the water flowing again in this area. The pump/motor repairs will also commence this week.

Third, the sand filter at pump/motor #2 requires plumbing repairs to redirect dirty water being filtered out of the waterscape and into an external "street" drain. This repair is a two step process: First we will install a temporary drain pipe so we can get the water filter working again. Secondly, we will be hiring a pumber to trench the new pipe into the ground so it is invisible. These repairs will also commence this week.

Our waterscape infrastructure and technology have reached an expiration limit of functionality after 30+ years of operations. We are at the point where it requires significant upgrades in order to maintain its functionality. Work to engage vendors to help the Board assess and implement longer-term solutions was already underway prior to these latest breakdowns. Our primary objectives are to fix the aging structure, modernize the technology, and get the waterscape back to reliable functionality through proactive maintenance.

Thank you for your patience and please know that we are prioritizing these new repair efforts to the waterscape accordingly.

Carol Ferguson Board President